

Mel Crook & Associates Pty Ltd ABN 79 001 678 477

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MJC/ JMC

5th April 2012

TO WHOM IT MAY CONCERN

I wish to confirm M.I.D. Plumbing Services Pty Ltd have completed documentation regarding the following:

- A. Quality Management Manual in accordance with the guidelines of Australian Standard AS/NZS IS0 9001:2008 and shall be in accordance with substantial implementation.
- B. Work Health & Safety Plan complying with the necessary requirements of WorkCover NSW, Work Health & Safety Act 2011, Work Health & Safety Regulation 2011, Workplace Injury Management & Workers Compensation Act 1998 No. 86, relevant Codes of Practice and addresses the relevant elements of New South Wales Government OHS & R Management Systems Guidelines (4th Edition) and AS/NZS4801.
- C. Environmental Management Plan. This manual has been developed to address the relevant elements regarding New South Wales Government Environmental System Guidelines 2nd Edition, April 2007 and Australian Standard AS/NZS ISO 14001:2004.

Should any further information or details be required, please contact the undersigned.

Yours faithfully

M J CROOK JP MANAGING DIRECTOR